

Frequently Asked Questions



For Contractors



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Contractor

Question	Answer
How do I submit an application or request to the Qualification section?	Through the Dubai Engineering Qualification website: deqsmart.dm.gov.ae
What are the requirements and standards for starting a contracting company?	The requirements and standards can be found through the following steps: First: Following the link: www.dm.gov.ae Second: Go to Information Third: Go to Planning and Construction Fourth: Go to Consultants and Contractors Licensing Standards Fifth: Find the standards in the following icons : · Criteria for licensing and evaluating (Building Contracting) & (Steel Contracting) · Criteria for licensing and evaluating Wrecking & Demolition Works. · Contracting – Activity and Technical Staff Requirements
How can I receive an approval for modifying license data such as partners or activities?	Access the company profile through the Dubai Engineering Qualification system (DEQ), then apply to the E-service: NOC Modification Request.
How do I renew the practice permit in the Dubai Engineering Qualification system (DEQ)?	First: Confirm you have met all the standards. Second: Access the company profile and apply to: Renew Practice Permit.
What are the educational and professional experience requirements for individuals to take the technical staff exam?	The requirements are available through the Dubai Municipality website: www.dm.gov.ae 1. Information 2. Planning and Construction 3. Consultants and Contractors Licensing Standards 4. Then clicking on: Contracting Activities and Required Technical Staff Qualifications

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How can I upgrade the category of a contracting company?	First: Confirm you have met all the standards. Second: Access the company profile and apply to: Upgrade Practice Permit.
How can I get an approval to undertake a project that is of a higher category than that of my license?	Access the company profile through the DEQ system and apply to E-service: Request Exception for New Project.
Is it required to move the residency of the technical staff under the contracting license?	Yes, it is necessary for both male and female engineers.
What is the required number of technical staff for contracting companies?	This is dependent on the number of activities and their requirements, which can be found by: First: Following the link: www.dm.gov.ae Second: Go to Information Third: Go to Planning and Construction Fourth: Go to Consultants and Contractors Licensing Standards Fifth: Find the standards in the following icons : · Criteria for licensing and evaluating (Building Contracting) & (Steel Contracting) · Criteria for licensing and evaluating Wrecking & Demolition Works. · Contracting – Activity and Technical Staff Requirements
How can I open the system for a new project for a permit that does not have enough laborers?	Access the company profile through the DEQ system and apply to E-service: Request Exception for New Project
How can I apply to open a branch company of a foreign country in the Dubai Engineering Qualification system?	Through the individual account, access the dashboard and apply to: · NOC Issue New Foreign Branch Request

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How can I apply to open a branch company from another emirate in the Dubai Engineering Qualification system?	Through the individual account, access the dashboard and apply to: · NOC Issue New Local Branch for Corporate from Another Emirate
How do I renew the professional practice permit?	First: Confirm you have met all the standards. Second: Access the company profile and apply to: · Renew Practice Permit
Is it possible to open a branch company from another emirate in the field of contracting?	Yes, it is possible.
Is it necessary to attest all documents issued from outside of the UAE?	Yes, all documents issued from outside of the UAE must be attested from the Ministry of Foreign Affairs.
Can an engineer take an accreditation exam before the issuing of the license?	Yes, it is possible as the exams are available for all individuals and companies to apply.
How can engineers be registered/ accredited under the activities of the license?	In the case of the activity required undertaking an exam with Dubai Municipality, before the registration process is completed the engineers must pass the required exam and must meet all the experience related standards first. In case the activity does not require undertaking an exam with Dubai Municipality, and assuming the engineering has met all the experience related standards, the registration process is as follows: 1. Access the company profile in DEQ and access the Practice Permit tab. 2. Click on the Modify Practice Permit icon and continue the steps that appear. 3. After reaching the page to link activities, an engineer can be added/registered to the activity through the "Add Engineer" icon. Note: To view the requirements and standards related to activities and engineers, please find them on the following link: www.dm.gov.ae

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How can I create an account for a contracting company in DEQ?	Corporate accounts can be created through the following steps: 1. Access the Dubai Engineering Qualification website: deqsmart.dm.gov.ae 2. Create an individual account for either the company owner/partner or manager. 3. Through the individual account access the dashboard and choose one of the following services accordingly: · NOC Issue New Local Branch for Corporate from Another Emirate · NOC Issue New Foreign Branch Request · NOC Issue New Corporate Request
How can I create an account for a branch company of a foreign country in DEQ?	Corporate accounts for foreign branches can be created through the following steps: 1. Access the Dubai Engineering Qualification website: deqsmart.dm.gov.ae 2. Create an individual account for either the company owner/partner or manager. 3. Through the individual account access the dashboard and choose one of the following services accordingly: · NOC Issue New Foreign Branch Request
After receiving the initial approval from Dubai Economy (to open a contracting company), how do I get the approval from Dubai Municipality?	The approval from Dubai Municipality is achieved by doing the following: 1. Access the Dubai Engineering Qualification website: deqsmart.dm.gov.ae 2. Create an individual account for either the company owner/partner or manager. 3. Through the individual account access the dashboard and choose one of the following services accordingly: · NOC Issue New Local Branch for Corporate from Another Emirate · NOC Issue New Foreign Branch Request · NOC Issue New Corporate Request

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I have an engineer accredited for an activity but is not linked to it on the license; how can I link the engineer to the activity?	In case the engineer has met all the experience related standards for the activity, they can be linked to the activity through the following steps: 1. Access the company profile in DEQ and access the Practice Permit tab. 2. Click on the Modify Practice Permit icon and continue the steps that appear. 3. After reaching the page to link activities, an engineer can be added/registered to the activity through the "Add Engineer" icon. Note: To view the requirements and standards related to activities and engineers, please find them on the following link: www.dm.gov.ae
The practice permit of the company is suspended; how can I figure out the reason for the suspension?	The reasons for the suspension can be found by accessing the company profile in the Dubai Engineering Qualification system (DEQ) and scrolling down to the Company Compliance Checklist to view the standards that have not been met.
How can I apply for an exam for an engineer?	Through the individual account of the engineer access the dashboard of DEQ and choose the following service on the My Exams page: Apply for New Accreditation
How can I issue a professional practice certificate?	The electronic professional practice certificate can issued via the following: 1. Access the Dubai Engineering Qualification system: deqsmart.dm.gov.ae 2. Click on the Search tab at the top of the page 3. Input license number and click search 4. Click on the Details icon
How can I contact the Consultants and Contractors Qualification Section regarding any inquiries?	You can contact the Consultants and Contractors Qualification Section through the following points of communication: 1. Dubai Municipality website: www.dm.gov.ae 2. The Qualification Section email: qualification@dm.gov.ae 3. General Messages from the Dubai Building Permit System (Dubai BPS). 4. Hotline: 800900