



## Health & Safety Department Safety Section



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 حكومة دبي GOVERNMENT OF DUBAI	<b>Organization Unit:</b>	<b>Health &amp; Safety Department</b>	الوحدة التنظيمية:	 بلدية دبي Dubai Municipality
	<b>Document title:</b>	Public Swimming Pools Safety Guidelines	اسم الوثيقة:	
	<b>Doc Ref:</b>	DM-HSD-GU81-PSPS2	رمز الوثيقة:	

## Table of Contents

<b>1. Purpose</b>	.....	3
<b>2. Scope</b>	.....	3
<b>3. Definitions</b>	.....	5
<b>4. Public Swimming Pools Safety Guidelines</b>	.....	7
4-1 Owner, Contractor/Manufacturer, and Operator Duties and Responsibilities	.....	7
4-2 Hazard Identification and Risk Assessment	.....	8
4-3 Safety Management Systems	.....	10
4-4 Swimming Pool Registration Requirements	.....	10
4-5 General Swimming Pool Requirements	.....	10
4-6 Enclosure Requirements	.....	12
4-7 Doors, Windows and Balcony Requirements	.....	17
4-8 Use of Safety Devices	.....	19
4-9 Lifeguard Requirements	.....	20
4-10 Use of Devices/Systems to Aid Pool Supervision	.....	23
4-11 Safety Equipment Requirements	.....	24
4-12 Communication Requirements	.....	24
4-13 Safety Information and Signage Requirements	.....	25
4-14 Emergency Preparedness and Response Requirements	.....	27
4-15 Staff Information, Instruction and Training Requirements	.....	29
4-16 Water Quality Requirements	.....	30
4-17 Maintenance Requirements	.....	32
<b>5. References</b>	.....	35
<b>6. Suggestions, Comments &amp; Complaints</b>	.....	37
<b>ANNEX A: SAMPLE OF CARDIOPULMONARY RESUSCUTATION (CPR) SIGNAGE</b>	.....	37

Issue Date: 30/04/2024	OPEN DATA / بيانات مفتوحة	Version #: 3.0
Superseded Issue Date: 20/12/2023		Page 2 of 37

 حكومة دبي GOVERNMENT OF DUBAI	<b>Organization Unit:</b>	<b>Health &amp; Safety Department</b>	الوحدة التنظيمية:	 بلدية دبي Dubai Municipality
	<b>Document title:</b>	Public Swimming Pools Safety Guidelines	اسم الوثيقة:	
	<b>Doc Ref:</b>	DM-HSD-GU81-PSPS2	رمز الوثيقة:	

## 1. Purpose

The Emirate of Dubai, being a cosmopolitan city and a tourism hub around the world has continuously transformed specifically in the development of top-notch leisure and residential facilities to cater to the demands of its populace and travelers. Thus, property developers have included swimming pool facilities as part of their attractions and amenities.

Although public swimming pools offer a greater level of safety due to the presence of safety provisions and lifeguards supervising the pools, the risk of drowning remains present. This risk is even more pronounced with the recent upsurge in the number of water parks, hotels, and residential communities with pools in Dubai. According to the World Health Organization, drowning is one of the leading causes of unintentional deaths worldwide wherein children from ages 1 to 5 years old account for many of the deaths. This trend is also observed in Dubai during the accident investigations conducted by DM Health and Safety Department wherein most drowning incidents involve children of the above age bracket.

Dubai Municipality, in line with its vision to have a happy and sustainable city has developed this guideline with the primary purpose of protecting the residents and visitors of Dubai especially the children from drowning fatalities as this kind of accidents are preventable.



All public swimming pools in the Emirate of Dubai, must be designed, constructed, operated, and maintained in accordance with all the applicable regulations, design standards and guidelines as specified in this guideline to ensure safer swimming pools.

## 2. Scope

This guideline is applicable to all owners, operators, and contractors/manufacturers of public swimming pools in the Emirate of Dubai.

This document has been prepared to provide minimum health and safety guidance for public swimming pools and shall be used in conjunction with other applicable regulations, design standards and DM codes of practice and technical guidelines.



Issue Date: 30/04/2024	OPEN DATA / بيانات مفتوحة	Version #: 3.0
Superseded Issue Date: 20/12/2023		Page 3 of 37

 حكومة دبي GOVERNMENT OF DUBAI	<b>Organization Unit:</b>	<b>Health &amp; Safety Department</b>	الوحدة التنظيمية:	 بلدية دبي Dubai Municipality
	<b>Document title:</b>	Public Swimming Pools Safety Guidelines	اسم الوثيقة:	
	<b>Doc Ref:</b>	DM-HSD-GU81-PSPS2	رمز الوثيقة:	

The following are examples of public swimming pools as defined by DM Local Order 11/2003 (see Section 3 – Definition):

- Communal pools (Pool shared by several housing villas or apartments).
- Pool located inside residential building.
- Water parks.
- Pools located in a leisure center or residential complex.
- Hotel pools.
- Camping pools.
- Club or association pools.
- Pools in schools/educational institutions; and
- Any other pool that is open to the public and located in any establishment.



Issue Date: 30/04/2024	OPEN DATA / بيانات مفتوحة	Version #: 3.0
Superseded Issue Date: 20/12/2023		Page 4 of 37

 حكومة دبي GOVERNMENT OF DUBAI	<b>Organization Unit:</b>	<b>Health &amp; Safety Department</b>	الوحدة التنظيمية:	 بلدية دبي Dubai Municipality
	<b>Document title:</b>	Public Swimming Pools Safety Guidelines	اسم الوثيقة:	
	<b>Doc Ref:</b>	DM-HSD-GU81-PSPS2	رمز الوثيقة:	



### 3. Definitions

Definition	Meaning
<b>Swimming Pool</b>	Any water pool designed and constructed for swimming, bathing, or some other human aquatic activity. Portable pools, spa, hot tubs, whirlpool tubs and any structure (designed and used for purposes previously mentioned) which can be filled to a depth of at least 300 mm of water is also included in this definition
<b>Public Swimming Pool</b>	Common swimming pools in buildings and compounds of apartments, villas, clubs, hotels, parks, or any establishment.  Note: Swimming pool that is shared by multiple residential units (e.g., villas, flats, apartments) is defined as a Public Swimming Pool by DM Local Order 11/2003.  Whereas Private Swimming Pool serves a single dwelling unit for personal/private purposes only.
<b>Child/Children</b>	A person less than five years of age
<b>Competent Person</b>	Person having related educational qualifications, ability, training, and experience in his/her job responsibility.
<b>Contractor/Manufacturer</b>	Company or business entity engaged in the design, construction, alteration, and maintenance of swimming pools; or manufacturing and/or installation of portable pools, enclosures, and safety devices.
<b>Operator</b>	A person or a company who has control and management of the public swimming pool whether as an owner, tenant, possessor or in any other permitted capacity
<b>Owner</b>	Any person or company who is the registered owner of the swimming pool.
<b>People of Determination (person with special needs/disabled person)</b>	Person(s) suffering from a temporary or permanent, full, or partial deficiency or infirmity in his physical, sensory, mental, and communicational abilities to an extent, which limits his possibility of performing as ordinary requirements of people without special needs.  <i>Note: Considering the convenience of the readers of this document, the term "disabled person" shall be referred as "people of determination/persons with special need" in accordance with UAE Federal Law No. 29/2006 and 2/2014.</i>

Issue Date: 30/04/2024	OPEN DATA / بيانات مفتوحة	Version #: 3.0
Superseded Issue Date: 20/12/2023		Page 5 of 37

 حكومة دبي GOVERNMENT OF DUBAI	<b>Organization Unit:</b>	<b>Health &amp; Safety Department</b>	<b>الوحدة التنظيمية:</b>	 بلدية دبي Dubai Municipality
	<b>Document title:</b>	Public Swimming Pools Safety Guidelines	<b>اسم الوثيقة:</b>	
	<b>Doc Ref:</b>	DM-HSD-GU81-PSPS2	<b>رمز الوثيقة:</b>	

Definition	Meaning
<b>Establishment</b>	A place in which any commercial, tourism or any other activity licensed in the Emirate of Dubai is carried out.
<b>Enclosure</b>	A protective structure that acts as a surrounding barrier preventing access to a swimming pool. Enclosure includes the wall or a fence (or both) including any door and gate along the perimeter of the pool.
<b>Safety Device</b>	Any apparatus, product or fitting designed to prevent unauthorized access to the swimming pool.
<b>Safety Equipment</b>	Any tool, instrument or product that is used to avoid injuries, casualties, life threatening situations, etc. while conducting work or leisure activities in swimming pool facilities.
<b>Safety Cover</b>	<p>A safety device positioned and secured in place over the water surface of the swimming pool to prevent a child under the age of five from gaining access to the water and supports the child off the water.</p> <p><i>Note: When properly used and maintained in accordance with manufacturer's instructions, the safety cover acts as a physical barrier that prevents access to the swimming pool and allowing for the removal of a hazardous level of accumulated surface water thereby reducing the risk of a child drowning. However, the safety cover should be completely removed before any person can use the swimming pool.</i></p>

 حكومة دبي GOVERNMENT OF DUBAI	<b>Organization Unit:</b>	<b>Health &amp; Safety Department</b>	الوحدة التنظيمية:	 بلدية دبي Dubai Municipality
	<b>Document title:</b>	Public Swimming Pools Safety Guidelines	اسم الوثيقة:	
	<b>Doc Ref:</b>	DM-HSD-GU81-PSPS2	رمز الوثيقة:	

## 4. Public Swimming Pools Safety Guidelines

### 4-1 Owner, Contractor/Manufacturer, and Operator Duties and Responsibilities

#### Owner

The owner shall ensure the following:



- The swimming pool is properly designed in accordance with the applicable requirements and standards (see Section 4-5).
- Registered with Dubai Municipality; and
- Provided/equipped with the necessary safety requirements.

#### Contractor/Manufacturer

The contractor/manufacturer shall ensure the following as applicable:

- Design and construct the swimming pool in accordance with the prescribed requirements of the Emirate of Dubai as specified in applicable regulations, design standards and DM health and safety technical guidelines (see Section 4-5).
- Products shall be manufactured in acceptable conditions and procedures and shall have a system to allow for the products' traceability.
- All materials and components used in the manufacture and installation of enclosures and safety devices shall not cause adverse health effects to the people; and used appropriately for its intended application; and suitably resistant to the prevailing conditions of the surroundings.
- All safety devices and enclosures are installed in accordance with the manufacturer's specifications.
- Operations and Maintenance (O&M) manual shall be provided for the supplied/installed safety device or enclosure.
- Any safety device is clearly labeled in accordance with ASTM F1346-91 which includes information such as, manufacturer's name, date of installation and instructions for inspecting the safety device for wear and damage.
- Safety devices supplied and installed shall be free of any signs of damage or defects that will impair the intended performance of the device.

Issue Date: 30/04/2024	OPEN DATA / بيانات مفتوحة	Version #: 3.0
Superseded Issue Date: 20/12/2023		Page 7 of 37

 حكومة دبي GOVERNMENT OF DUBAI	<b>Organization Unit:</b>	<b>Health &amp; Safety Department</b>	الوحدة التنظيمية:	 بلدية دبي Dubai Municipality
	<b>Document title:</b>	Public Swimming Pools Safety Guidelines	اسم الوثيقة:	
	<b>Doc Ref:</b>	DM-HSD-GU81-PSPS2	رمز الوثيقة:	

## Operator

The operator shall ensure the following while operating and managing public swimming pools:

- All health and safety requirements as specified in this document are in place and are always properly maintained.
- Comprehensive hazard identification and risk assessment for all pool related activities are conducted on a regular basis, reviewed, and revised as necessary (see Section 4-2).
- Written organizational health and safety policy is in place (see Section 4-3).
- The Safety Management System which includes personnel duties and responsibilities, safe operating procedures (SOP), emergency preparedness and response plans (EPRP), etc. are in place and properly implemented (see Section 4-3).
- Appoint a certified OHS Person in Charge (PIC) for each work shift who will be responsible for health and safety awareness and supervision of public swimming pools
- Adequate lifeguard(s) are present to safeguard children and persons in distress (see Section 4-7).
- Staff have the appropriate educational qualifications, ability, training, and experience for their specific job roles.
- The swimming pool and related facilities shall be kept clean, properly operational and maintained.
- Customer/pool user information is available and clearly displayed including safety advice, rules, and limitations (see Section 4-13).
- Adults are informed to always supervise accompanied children, people of determination and elderly people while inside their facility, especially in swimming pools.
- Water quality and hygiene requirements are always maintained; and
- Regular inspection/checks shall be conducted of all swimming pools and related facilities to determine that the requirements are in place and are in good working condition.



### 4-2 Hazard Identification and Risk Assessment

The operator of public swimming pools shall carry out a comprehensive hazard identification and risk assessment for all their pool related activities. Risks that arise from the use of pools, likelihood and severity of potential incidents that may arise, safe operating procedures, adequacy of any existing controls, etc. must be considered.

Preliminary Hazard Assessment (PHA) shall also be carried out for new activities, introduction, or usage of new swimming pool features (e.g., slides, flumes, tube rides, etc.), pool modification, or any major changes to ensure that new hazards have been identified and will be addressed to implement various health and safety controls.

In addition, the following aspects (but not limited to) shall be considered when conducting risk assessment:

Issue Date: 30/04/2024	OPEN DATA / بيانات مفتوحة	Version #: 3.0
Superseded Issue Date: 20/12/2023		Page 8 of 37

 حكومة دبي GOVERNMENT OF DUBAI	<b>Organization Unit:</b>	<b>Health &amp; Safety Department</b>	الوحدة التنظيمية:	 بلدية دبي Dubai Municipality
	<b>Document title:</b>	Public Swimming Pools Safety Guidelines	اسم الوثيقة:	
	<b>Doc Ref:</b>	DM-HSD-GU81-PSPS2	رمز الوثيقة:	

- Nature/use of the swimming pool (hotel, park, residential building, villas, etc.).
- Pool water area and depth including abrupt depth changes.
- Pool design (e.g., layout, access from changing rooms).
- Pool capacity/occupancy levels.
- Demographic, ability, health condition and behavior of pool users (e.g., alcohol consumption, heart condition, youth and inexperience, misuse of equipment/pool features, etc.).
- Pool and pool hall features (e.g., blind spots, glare, reflections).
- Pool activities (e.g., swimming lesson, club swimming, children play session, etc.).
- Pool features posing additional risk (e.g., use of inflatable equipment, flumes, equipment creating waves/turbulent water, diving boards, etc.).
- Practicability of enforcing safe operating procedures/rules.
- Access/admission arrangements (e.g., unrestricted access of children, admission of people of determination, admission ratio, etc.).
- Inadequate or lack of supervision (e.g., absence or lack of lifeguard, failure to safeguard children, failure to identify a person in distress, inadequate response during emergency, etc.).
- Water quality and potential water related health effects (e.g., presence of cryptosporidium, legionella, fecal streptococci, etc.).
- Ventilation (in the case of indoor swimming pool).
- Competency of staff.
- Exposure of staff to work-related risks, etc.



Upon completion of risk assessment by considering the existing controls in place, the organization should be able to ascertain the adequacy of existing controls.

In cases wherein new or improved controls are necessary, selection should be based on the principle of the hierarchy of hazard controls that consist of elimination or minimization through engineering, administrative and personal protective equipment controls.

Risk assessment and control measures being implemented by the swimming pool operator must be reviewed and revised as necessary such as:

- If the risks are not adequately controlled by the current control measures in place.
- Prior alteration or modification of work processes, facility, new swimming pool features, or any new activity that may cause harm to the swimming pool users and staff.
- After incidents.
- Changes to relevant UAE and DM regulatory guidelines, international and local standards, and industry best practices.

Issue Date: 30/04/2024	OPEN DATA / بيانات مفتوحة	Version #: 3.0
Superseded Issue Date: 20/12/2023		Page 9 of 37

 حكومة دبي GOVERNMENT OF DUBAI	<b>Organization Unit:</b>	<b>Health &amp; Safety Department</b>	الوحدة التنظيمية:	 بلدية دبي Dubai Municipality
	<b>Document title:</b>	Public Swimming Pools Safety Guidelines	اسم الوثيقة:	
	<b>Doc Ref:</b>	DM-HSD-GU81-PSPS2	رمز الوثيقة:	

Person that are competent to use the appropriate methodologies and techniques in hazard identification and sufficient knowledge in swimming pool operation and activities shall only conduct hazard identification and risk assessment.

### 4-3 Safety Management Systems

The operator shall ensure to comply with Local Order 61/1991 and other applicable UAE federal and local regulations to safeguard the health and safety of staff and the public thru establishment and implementation of a documented and appropriate Safety Management Systems (e.g., ISO 45001, NCEMA 6000). This document shall be effectively communicated to all staff and stakeholders detailing legal requirements, potential hazards, duties and responsibilities, safe operating procedures (SOP) and emergency preparedness and response plan (EPRP).

Ensure that all swimming pool personnel are properly informed, trained, instructed, and supervised to follow all the requirements and guidelines specified in the safety management system.

Safety management systems shall be carefully reviewed and revised to assess the effectiveness and suitability of existing control measures and to ensure compliance with applicable regulations of UAE, DM, and other concerned authorities.

### 4-4 Swimming Pool Registration Requirements



All public swimming pools located in the Emirate of Dubai are required to be registered to Dubai Municipality prior to the start of construction/installation.

All swimming pools shall not be altered or modified (e.g., installation of diving board, slides, etc.) without the necessary approval from Dubai Municipality.

### 4-5 General Swimming Pool Requirements

Swimming pools shall be designed and constructed in accordance with the specified requirements of Dubai Municipality (Local Order 11/2003, Local Order 61/1991, Administrative Order 211 of 1991), Dubai Universal Design Code (considering people of determination, children, pregnant women, elderly people, etc.), UAE Fire and Life Safety Code of Practice and acceptable swimming pool and features design standards (e.g. BS EN 15288: Swimming pools safety requirements for public use, BS EN 13451 Parts 1 to 11: Swimming pool equipment safety requirements, etc.). The design aspects shall include at least the following:

Issue Date: 30/04/2024	OPEN DATA / بيانات مفتوحة	Version #: 3.0
Superseded Issue Date: 20/12/2023		Page 10 of 37

 حكومة دبي GOVERNMENT OF DUBAI	<b>Organization Unit:</b>	<b>Health &amp; Safety Department</b>	الوحدة التنظيمية:	 بلدية دبي Dubai Municipality
	<b>Document title:</b>	Public Swimming Pools Safety Guidelines	اسم الوثيقة:	
	<b>Doc Ref:</b>	DM-HSD-GU81-PSPS2	رمز الوثيقة:	

- Pool deck and shell design.
- Pavement/walkway design and specifications (including slip resistance).
- Piping and fittings including inlets and outlets.
- Filtration system and water recirculation.
- Disinfection system/equipment of pool water.
- Pool appurtenances (ladders, recessed threads, stairs, steps, foot baths, lighting, depth markings, etc.).
- Related facilities (toilets, showers, changing rooms, etc.).
- Control measures for safety and hygiene; etc.

A competent and adequate number of lifeguards shall be on duty to safeguard people while they are swimming (see Section 4-9).

Adequate number of safety equipment for people using the swimming pools should be provided. This equipment shall be placed in easily accessible locations near the swimming pool (see Section 4-11).

Resuscitation equipment using ordinary air and automated external defibrillator (AED) are required to be provided in public swimming pools. Use of this equipment shall be administered only by competent people.

Adequate and complete first aid provisions are to be provided and readily accessible within the vicinity of the swimming pool (see Section 4-14).



All public swimming pools shall comply with the specified occupant load factors and exit capacity factors in Table 3.13 of UAE Fire and Life Safety Code of Practice.

All public swimming pools shall be equipped with an enclosure to restrict access from unauthorized persons, especially children. The use of safety devices (safety cover or safety net) is also recommended for additional layer of protection.

Enclosure provided shall be permanent in nature (cannot be removed without use of tools) and effectively surround the swimming pool in accordance with the requirements specified in this document (see Section 4-6).

If provided, safety cover or safety net shall completely cover the entire water surface of the pool and shall comply with the specifications, test methods and requirements of ASTM F1346-91 (see Section 4-8).

Issue Date: 30/04/2024	OPEN DATA / بيانات مفتوحة	Version #: 3.0
Superseded Issue Date: 20/12/2023		Page 11 of 37

 حكومة دبي GOVERNMENT OF DUBAI	<b>Organization Unit:</b>	<b>Health &amp; Safety Department</b>	الوحدة التنظيمية:	 بلدية دبي Dubai Municipality
	<b>Document title:</b>	Public Swimming Pools Safety Guidelines	اسم الوثيقة:	
	<b>Doc Ref:</b>	DM-HSD-GU81-PSPS2	رمز الوثيقة:	

The enclosure and safety device shall be designed and installed to:

- Prevent the child from getting through the openings within its structure and design.
- Prevent the child from climbing up its sides.
- Prevent the child from crawling beneath its base.
- Prevent the child from scaling its crest.
- Ensure that the access to the swimming pool is very hard for the child (but easy for an adult) to open.
- Be free of any sharp edges or protrusions that can injure the child; and
- Be robust and durable.

Area around the swimming pool shall be kept clear of any natural or artificial features wherein a child can use to climb and access the swimming pool.

Be effectively secured from unauthorized/unsupervised access of any child.

The swimming pool is not accessible through direct access from any doors, windows, balconies, or any opening from the building (e.g., hotel rooms, villas, apartments, etc.) by providing the necessary safety requirements as specified in this guidance document.



#### **4-6 Enclosure Requirements**

Public swimming pools situated in areas which can be easily accessed by persons especially children (i.e., pools located in residential villas, buildings, apartments, etc.) are required to be provided with a suitable enclosure which meets the following requirements:

##### **Fences and Solid Walls**

The fence/solid wall shall be provided around the perimeter of the pool with a minimum effective height of 1.20 meters measured from the outside (see Figure 1).

Issue Date: 30/04/2024	OPEN DATA / بيانات مفتوحة	Version #: 3.0
Superseded Issue Date: 20/12/2023		Page 12 of 37

 حكومة دبي GOVERNMENT OF DUBAI	<b>Organization Unit:</b>	<b>Health &amp; Safety Department</b>	<b>الوحدة التنظيمية:</b>	 بلدية دبي Dubai Municipality
	<b>Document title:</b>	Public Swimming Pools Safety Guidelines	<b>اسم الوثيقة:</b>	
	<b>Doc Ref:</b>	DM-HSD-GU81-PSPS2	<b>رمز الوثيقة:</b>	

Vertical gaps between members/openings for enclosure made of rigid materials (e.g., steel bars) shall not exceed 100 mm (see Figure 1).

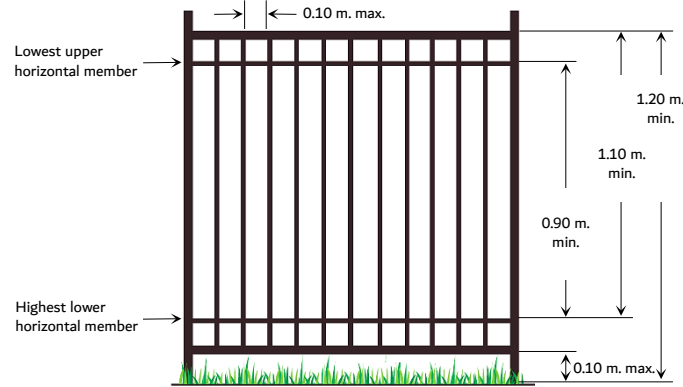


Figure 1

Horizontal members shall be spaced at least 1.10 meters from the highest of the low members to the top of the upper horizontal member and at least 900 mm for the lowest of the upper horizontal member (see Figure 1).

The bottom of the pool fence shall not have a gap that exceeds 100 mm from solid ground level, 50 mm from non-solid surface (e.g., grass, pebbles, gravel, soil) and 25 mm from removable mesh fences (see Figure 1).



Enclosure shall be non-climbable without openings, indents, or projections other than the normal construction tolerances and masonry joints.

Solid walls and fences shall be provided with adequate footing designed to carry intended lateral and vertical loads.

Fencing structures that provide a flexible opening (e.g., fence made of tempered glass) shall be evaluated during design and inspected during operation to ensure that the allowable specifications in this guideline are not exceeded when light forces are applied to the fence (i.e., child trying to flex on its supports). The opening shall not exceed 100 mm when flexed.

Enclosures must be designed to be vertical and should not lean towards the swimming pool by more than 15° to the vertical.

Issue Date: 30/04/2024	OPEN DATA / بيانات مفتوحة	Version #: 3.0
Superseded Issue Date: 20/12/2023		Page 13 of 37

 حكومة دبي GOVERNMENT OF DUBAI	<b>Organization Unit:</b> Health & Safety Department	الوحدة التنظيمية:	 بلدية دبي Dubai Municipality
	<b>Document title:</b> Public Swimming Pools Safety Guidelines	اسم الوثيقة:	
	<b>Doc Ref:</b> DM-HSD-GU81-PSPS2	رمز الوثيقة:	

If the enclosure is located on sloping land, the required specifications in this document shall be maintained by taking measurements perpendicular to the ground.

For fence that has been designed so that the horizontal members brace the vertical members, the horizontal members of the fence shall be positioned facing toward the swimming pool and shall not be less than the horizontal member spacing requirements (see Figure 2).

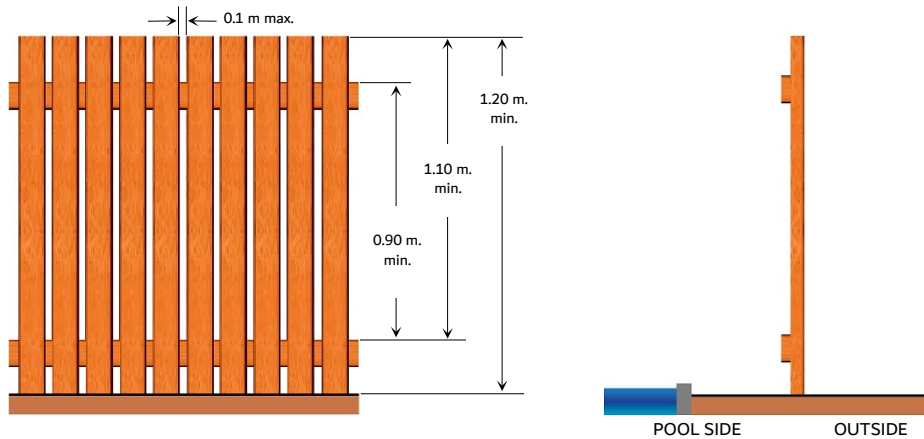


Figure 2

Objects or materials (e.g., plants, boxes, boulders, furniture, steps, etc.) that can facilitate climbing; and decks, sills and any other structure that may reduce the minimum effective height of the fence; are required to be at least 1.20 meters away from the enclosure when measured from the outside and 300 mm from the inside (see Figure 3).

For cases wherein the minimum 1.20 meters set back requirements from the outside is not possible, then the enclosure height shall be raised at a minimum of 1.80 meters with a 900 mm set back requirement from the outside and 300 mm from the inside (see Figure 4).

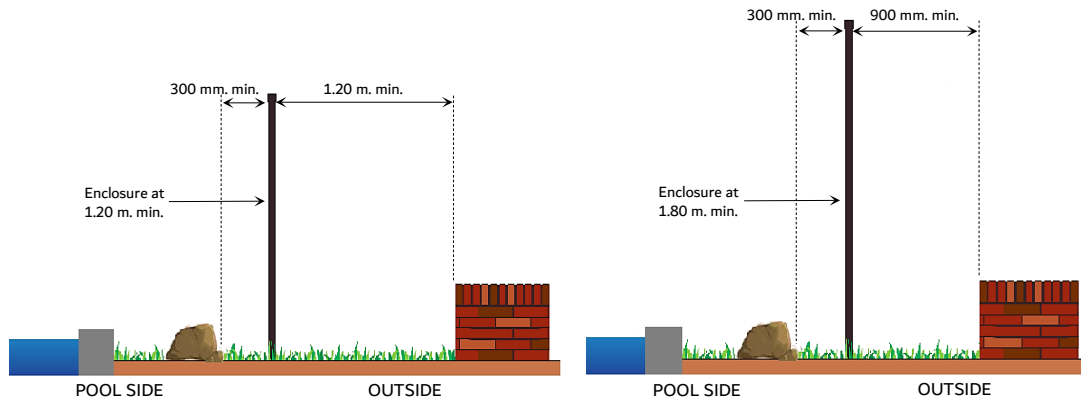




Figure 3

Figure 4

 حكومة دبي GOVERNMENT OF DUBAI	<b>Organization Unit:</b>	<b>Health &amp; Safety Department</b>	الوحدة التنظيمية:	 بلدية دبي Dubai Municipality
	<b>Document title:</b>	Public Swimming Pools Safety Guidelines	اسم الوثيقة:	
	<b>Doc Ref:</b>	DM-HSD-GU81-PSPS2	رمز الوثيقة:	

Decorative cutouts in fencing and diagonal openings in wooden lattice type fences shall not exceed 40 mm. opening (see Figure 5).

Diagonal openings in chain link fences shall not have openings that exceed 30 mm. unless the fence is provided with slats secured at the top or the bottom, which reduce the openings to no more than 40 mm (see Figure 6 and 7).

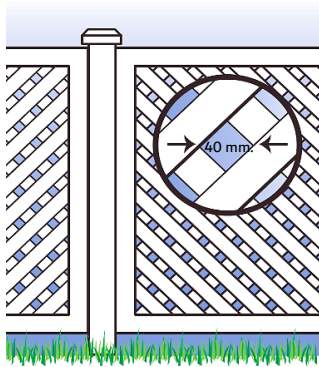


Figure 5

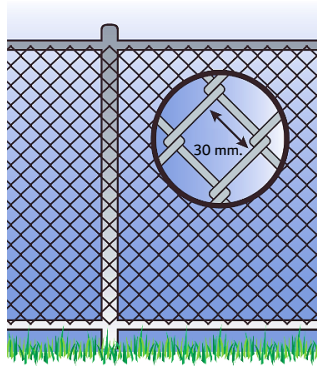


Figure 6

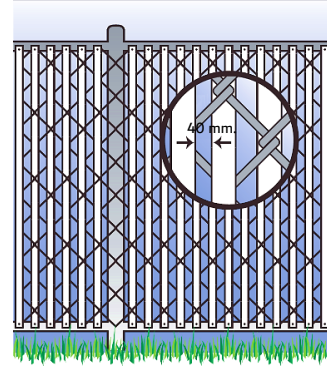


Figure 7

For swimming pools surrounded by walls (i.e., swimming pool located inside hotel), the walls may serve as an enclosure provided it meets the minimum effective height of 1.20 meters measured from the outside and meets all the applicable requirements as specified in Section 4-6 and 4-7.

*Note: Use of hedges, bushes, and other plants in lieu of a fence or solid wall is not acceptable.*

### Access Gates



Enclosure gates for swimming pools shall only open in the outward direction, away from the pool.

All gates for swimming pools shall be self-closing and self-latching from any position. The self-closing function shall not allow the gate to inadvertently open.

Access gate shall be equipped with a locking device. Key, combination code, or password shall be properly kept or secured from children.

Gate clearance from the finished ground level shall not exceed 100 mm measured on the side of the enclosure that faces away from the swimming pool. Clearance requirements from ground level for fences are also applicable for enclosure gates (see Figure 1).

Issue Date: 30/04/2024	OPEN DATA / بيانات مفتوحة	Version #: 3.0
Superseded Issue Date: 20/12/2023		Page 15 of 37

 حكومة دبي GOVERNMENT OF DUBAI	<b>Organization Unit:</b>	<b>Health &amp; Safety Department</b>	<b>الوحدة التنظيمية:</b>	 بلدية دبي Dubai Municipality
	<b>Document title:</b>	Public Swimming Pools Safety Guidelines	<b>اسم الوثيقة:</b>	
	<b>Doc Ref:</b>	DM-HSD-GU81-PSPS2	<b>رمز الوثيقة:</b>	

Gate hinges shall be installed at least 900 mm. apart and the hinges shall be affixed with a non-climbable safety cap.

A latching device provided to the gate shall be fitted to ensure that the gate will not re-open without the proper use of the latch.

Latch release shall be located at least 1.50 meters above the finished ground level measured on the side of the gate which faces away from the swimming pool and at least 1.40 meters above the top of the highest lower horizontal member (see Figure 8).

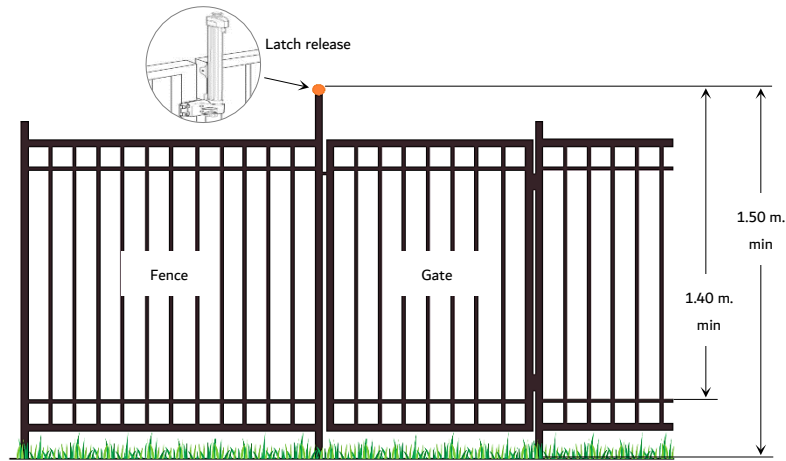




Figure 8

Where the latch release is not as stated above, the latch device shall be positioned inside the gate so that releasing the latch would require the child to reach over or through the gate at a height of at least 1.20 meters above from the finished ground level measured on the side of the gate which faces away from the swimming pool and 1.10 meters above the top of the highest lower horizontal member (see Figure 9).

Latches provided inside the gate shall be shielded by a material that has an effective radius of 450 mm. when measured from the latch release and at least 150 mm below the top of the gate.

Issue Date: 30/04/2024	OPEN DATA / بيانات مفتوحة	Version #: 3.0
Superseded Issue Date: 20/12/2023		Page 16 of 37

 حكومة دبي GOVERNMENT OF DUBAI	<b>Organization Unit:</b>	<b>Health &amp; Safety Department</b>	<b>الوحدة التنظيمية:</b>	 بلدية دبي Dubai Municipality
	<b>Document title:</b>	Public Swimming Pools Safety Guidelines	<b>اسم الوثيقة:</b>	
	<b>Doc Ref:</b>	DM-HSD-GU81-PSPS2	<b>رمز الوثيقة:</b>	

Gap between the gate and the fence shall not be more than 10 mm.

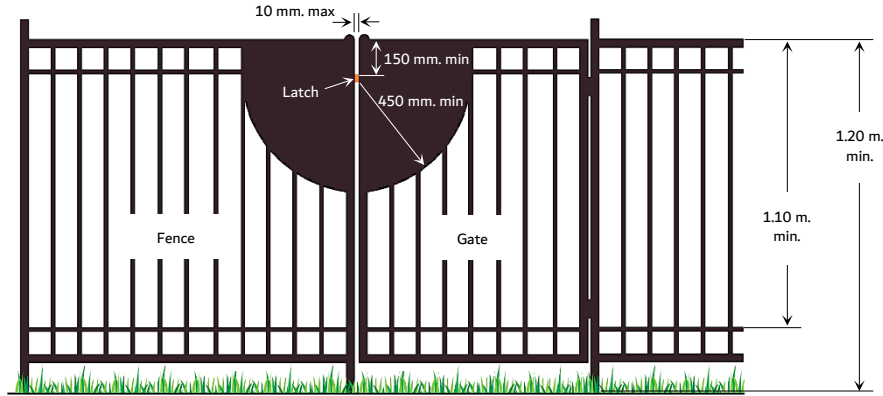


Figure 9

For above ground pools, an access ladder or steps shall be provided with an enclosure that complies with the stipulated requirements of this document; or the access ladder or steps is designed to be secured, locked, and removed to restrict access.

*Note: Use of locking device as the only way of securing the pool access gate is not acceptable. However, this type of device can be used as an addition to the stipulated access gate requirements in this guideline.*



#### 4-7 Doors, Windows, and Balcony Requirements

##### Doors

The use of doors as direct access or part of enclosure for outdoor swimming pools is prohibited. Doors are only permitted to be a part of enclosure for indoor swimming pools upon meeting the requirements as specified below:

- Be fitted with a self-closing device that will automatically close the door.
- Be fitted with a self-latching device that will prevent opening the door without the application of manual force on the latch release mechanism.
- Be provided with a locking device. Key, combination code, or password shall be properly kept or secured from children.
- The latch release mechanism must not be less than 1.50 meters above the floor level.
- Does not contain any openings, indentations, or protrusions.
- Does not open towards the pool area. Doors are only opening sideways or away from the pool area.

Issue Date: 30/04/2024	OPEN DATA / بيانات مفتوحة	Version #: 3.0
Superseded Issue Date: 20/12/2023		Page 17 of 37

 حكومة دبي GOVERNMENT OF DUBAI	<b>Organization Unit:</b>	<b>Health &amp; Safety Department</b>	الوحدة التنظيمية:	 بلدية دبي Dubai Municipality
	<b>Document title:</b>	Public Swimming Pools Safety Guidelines	اسم الوثيقة:	
	<b>Doc Ref:</b>	DM-HSD-GU81-PSPS2	رمز الوثيقة:	

Automated garage doors and perimeter gates as direct access to swimming pools are prohibited and are not to be considered as a part of swimming pool enclosure.

*Note: Children are resourceful and like to explore. The swimming pool operator must be aware of this and must ensure that all objects that can be used to reach up and release the latching mechanism of the door are removed, kept, and secured.*

*The use of a locking device as the only way of securing the door as part of enclosure for indoor swimming pool is not acceptable. This type of device shall be used together with the above requirements of this guideline.*

### Windows

Windows opening onto the swimming pool area are required to be provided with a permanently fixed stopping device that will limit the opening of the window by less than 100 mm; or be provided with security screens or bars that are fixed in position by fasteners.

*Note: Locking devices are not acceptable in securing the window. Protective devices as specified in this document shall be installed to restrict the child from using the window as a means of access to the swimming pool.*

### Balcony

Balcony located over or within 900 mm. of the swimming pool enclosure are required to be provided with a balustrade that is in accordance with the enclosure requirements of this document and in accordance with the building design balustrade specifications of Dubai Municipality (see Figure 10).

Fencing requirement shall meet the requirements of this technical guideline and building design specifications.

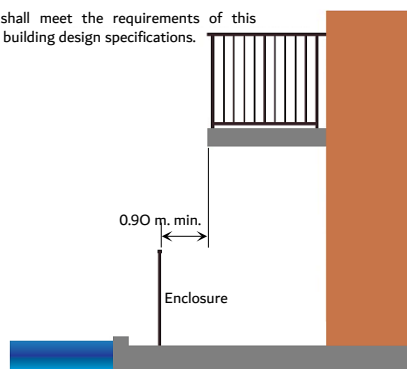




Figure 10

Issue Date: 30/04/2024	OPEN DATA / بيانات مفتوحة	Version #: 3.0
Superseded Issue Date: 20/12/2023		Page 18 of 37

 حكومة دبي GOVERNMENT OF DUBAI	<b>Organization Unit:</b>	<b>Health &amp; Safety Department</b>	الوحدة التنظيمية:	 بلدية دبي Dubai Municipality
	<b>Document title:</b>	Public Swimming Pools Safety Guidelines	اسم الوثيقة:	
	<b>Doc Ref:</b>	DM-HSD-GU81-PSPS2	رمز الوثيقة:	

#### 4-8 Use of Safety Devices

The content of this section is not mandatory, however if the operator decides (as practicable) to use safety cover or safety net as an additional layer of protection, these devices shall be installed in compliance with ASTM F1346-91 and the following requirements:

##### Static Load and Load Bearing Weight

For swimming pools having a width or diameter of more than 2.4 meters, the safety device shall be capable of holding a weight of 220 kilograms (approx. 2 adults and 1 child).

For swimming pools having a width or diameter of less than 2.4 meters, the safety device shall be capable of holding a weight of 125 kilograms (approx. 1 adult and 1 child).

##### Perimeter Deflection, Gaps and Openings

Safety device shall be designed that should a child fall on the safety cover or safety net, the child who has fallen or another child are prevented to slip beneath any opening between the safety cover or safety net and the side of the pool, or gain access to the pool.

##### Surface Drainage and Water Removal

Safety device is capable of substantially draining accumulated water on top of the safety cover/net within five minutes after cessation of normal rainfall or sprinkler water.

##### Opening in the Safety Device



Any opening in the safety cover/net shall be sufficiently small and strong to prevent the opening from being forced to a size that will allow an object of 114 mm diameter to pass through (as described in ASTM F1346-91).

##### Safety Device Installation and Fixing

Safety cover or safety net shall be manually or mechanically positioned to completely cover the pools' water surface and secured in place by a locking system or a central tensioning system that will prevent a child from removing the safety device.

Installation shall only be done by the manufacturer or competent people.

Issue Date: 30/04/2024	OPEN DATA / بيانات مفتوحة	Version #: 3.0
Superseded Issue Date: 20/12/2023		Page 19 of 37

 حكومة دبي GOVERNMENT OF DUBAI	<b>Organization Unit:</b>	<b>Health &amp; Safety Department</b>	الوحدة التنظيمية:	 بلدية دبي Dubai Municipality
	<b>Document title:</b>	Public Swimming Pools Safety Guidelines	اسم الوثيقة:	
	<b>Doc Ref:</b>	DM-HSD-GU81-PSPS2	رمز الوثيقة:	

### Fastening Mechanism or Devices

Ties, anchors, anchorage/attachment points, operation controls, and other mechanical means of fastening safety covers/nets shall be properly secured and kept (by use of keys, combination locks, devices, special tools, or inaccessible locations) to prevent children from removing or opening the safety cover or safety net.

*Note: The safety cover or safety net should be completely removed and properly kept before any person can use the swimming pool.*

### 4-9 Lifeguard Requirements

All public swimming pools are to be provided with constant pool supervision while in operation. The operator shall ensure that lifeguards are adequate in number; adequately trained; and properly organized and supervised.

#### General Lifeguard Duties and Responsibilities



- Provide correct pool supervision.
- Exercise appropriate level of control over swimmers.
- Apply principles of preventative lifeguarding.
- Take appropriate action during incidents.
- Carry out rescues.
- Treat suspected cases of suspected spinal injury.
- Provide first aid, within the scope of his/her qualifications.
- Provide basic life support (CPR - Cardiopulmonary resuscitation) if necessary.
- Provide advanced life support if trained to do so (e.g., AED, etc.).
- Raise alarm/escalate communication to concerned management personnel/authorities for further assistance if required.

#### Lifeguard Qualification and Skills

All lifeguards supervising public swimming pools shall have the following qualification and skills:

- Valid pool lifeguard certificate by EIAC (Emirates International Accreditation Centre) or by an EIAC accredited company
- Assessed/trained in basic life support, first aid, AED and accepted techniques for life saving by DCAS (Dubai Corporation for Ambulance Services) approved curriculum or training center.

Issue Date: 30/04/2024	OPEN DATA / بيانات مفتوحة	Version #: 3.0
Superseded Issue Date: 20/12/2023		Page 20 of 37

 حكومة دبي GOVERNMENT OF DUBAI	<b>Organization Unit:</b>	<b>Health &amp; Safety Department</b>	الوحدة التنظيمية:	 بلدية دبي Dubai Municipality
	<b>Document title:</b>	Public Swimming Pools Safety Guidelines	اسم الوثيقة:	
	<b>Doc Ref:</b>	DM-HSD-GU81-PSPS2	رمز الوثيقة:	

## Lifeguard Numbers

The required number of lifeguards supervising the pools shall depend on the risk assessment conducted by operators.

Table 1: Lifeguard Staffing and Positioning

In determining the number of required lifeguards, the following shall be ensured:
<ul style="list-style-type: none"> <li>• All areas of swimming pools are adequately supervised by lifeguards.</li> <li>• Lifeguards have 100% visibility within their designated area of supervision (full volume of pool water from top to bottom with no blind spots).</li> <li>• Lifeguards can scan their area of supervision in 10 seconds and are positioned no more than 20 seconds from the furthest point if rescue or other intervention is required. This is known as the 10:20 rule.</li> </ul>

Swimming pool facilities can be designed and used in many ways, which makes it difficult to provide a specific number of recommended lifeguards. Thus, pool operators shall ensure to develop and implement general guidelines for lifeguard staffing/arrangements as part of the Safe Operating Procedures. General guidelines shall be based on the conducted Risk Assessment.

Table 2 below outlines the minimum recommended lifeguard numbers for various levels of general use in rectangular shaped pool. It does not include consideration of factors such as the use of diving boards, wave machines or any other special equipment, which could potentially increase the number of lifeguards.

Table 2: Minimum Recommended Lifeguard for Rectangular Pools

Pool Size (m)	Area (m <sup>2</sup> )	Minimum No. of Lifeguards	Minimum No. of Lifeguards for busy periods
20 x 8.5	≤170	1	2
25 x 8.5	212	1	2
25 x 10	250	1	2
25 x 12.5	312	2	2
33.3 x 12.5	416	2	3
50 x 20	1,000	4	6





 حكومة دبي GOVERNMENT OF DUBAI	<b>Organization Unit:</b>	<b>Health &amp; Safety Department</b>	الوحدة التنظيمية:	 بلدية دبي Dubai Municipality
	<b>Document title:</b>	Public Swimming Pools Safety Guidelines	اسم الوثيقة:	
	<b>Doc Ref:</b>	DM-HSD-GU81-PSPS2	رمز الوثيقة:	

Table 3: Minimum Recommended Lifeguard for Rectangular Pools at hotels

Pool Area (m <sup>2</sup> )	Minimum No. of Lifeguards	Minimum No. of Lifeguards for busy periods	Minimum No. of Lifeguards for adults' pools (In presence of children)
170 or less	1	2	3
212 – 250	1	2	3
250 – 312	1	2	3
312 – 416	2	2	3
416 - 1000	2	3	4
1,000 or more	4	6	9

**Notes:**

1. In operations wherein one (1) lifeguard is on duty to supervise the poolside, the operator shall ensure to provide adequate provisions for support in case of emergencies (i.e., installing assistance alarm for calling rapid support to the pool area). This is necessary since rescue of a casualty from the water often requires at least two people and to ensure that remaining swimmers are supervised while recovery is in progress.
2. The last column (minimum no. of lifeguards for busy periods) refers to whenever occupancy approaches the maximum capacity of the pool.
3. For irregularly shaped pools (e.g., water parks, leisure pools), the figures indicated in Column 2 (Area), can be used as a starting point.
4. It is important that pool operators carry out regular reviews of risk assessments that deal with the projected change in the number of customers (i.e., during busy periods such as holidays). Lifeguard staffing and positioning arrangements shall be directed by the result of the Risk Assessment.
5. For 50-meter pools where the width is 16 m or more, visibility through the water becomes a problem, in determining the number of lifeguards and their positioning, refer to Table 1 for guidance.
6. For irregularly shaped pools and pools with additional features such as diving boards, waterslides, etc., the principles in determining the number of lifeguards and their positioning shall be followed (refer to Table 1).

 حكومة دبي GOVERNMENT OF DUBAI	<b>Organization Unit:</b>	<b>Health &amp; Safety Department</b>	الوحدة التنظيمية:	 بلدية دبي Dubai Municipality
	<b>Document title:</b>	Public Swimming Pools Safety Guidelines	اسم الوثيقة:	
	<b>Doc Ref:</b>	DM-HSD-GU81-PSPS2	رمز الوثيقة:	

#### 4-10 Use of Devices/Systems to Aid Pool Supervision

The content of this section is not mandatory, however if the operator decides (as practicable) to use these devices and systems, it will help the lifeguards in identifying potential drowning incidents they had not observed.

The employer must note that these devices/systems have their limitations and capabilities and are not intended to reduce or replace the need for lifeguard monitoring and requirements as specified in Section 4-9.

When the operator decides to use any of the below devices and systems, the following shall be ensured:

- Procedure shall be developed and implemented for the use of the specific devices/systems and shall be included/integrated in the facilities' risk assessment, safe operating procedures, and emergency preparedness and response plan.
- All staff responsible in supervising the pool shall be trained on its proper use/maintenance; and
- Inspection, maintenance, and testing program shall be implemented in accordance with manufacturer's/installers' instructions.



The following are examples of devices/systems currently used to aid the lifeguard in monitoring drowning incidents:

- Computerized drowning detection system.
- Cameras (CCTV's) installed at the poolside.
- Poolside mirrors.
- Motion sensors.
- User worn drowning detection system; etc.

In addition to the above, providing lifeguard stands is not mandatory. The operator needs to note that the most important aspect in supervising the pool is that lifeguards are properly positioned and can effectively scan their area of responsibility by applying the 10:20 rule (see Section 4-9, Table 1).

If lifeguard stands are provided, the location, number, and use of such shall be included in the facilities' safe operating procedure. The stand shall be designed to improve lifeguards' visibility, carry the desired load, be stable, ease of entry/exit, and the base shall be properly fixed/locked to avoid overturning or unsafe moving.

Issue Date: 30/04/2024	OPEN DATA / بيانات مفتوحة	Version #: 3.0
Superseded Issue Date: 20/12/2023		Page 23 of 37

 حكومة دبي GOVERNMENT OF DUBAI	<b>Organization Unit:</b>	<b>Health &amp; Safety Department</b>	الوحدة التنظيمية:	 بلدية دبي Dubai Municipality
	<b>Document title:</b>	Public Swimming Pools Safety Guidelines	اسم الوثيقة:	
	<b>Doc Ref:</b>	DM-HSD-GU81-PSPS2	رمز الوثيقة:	

#### 4-11 Safety Equipment Requirements

The operator shall ensure that all the required general safety and personal protective equipment as specified below are readily available and properly maintained.

##### General Safety Equipment

Adequate life ring, throw bags/ropes and reaching aids such as poles shall be readily available and accessible to lifeguards within 5 seconds to allow a person under distress in the water to be assisted.

A minimum of one life ring/throw bag and one reaching pole shall be available on each side of the pool. The type of ling ring must be appropriate for swimming pool use and shall be mounted approximately 1.33 m high on the walls to ensure accessibility and clear visibility.

Rescue tubes shall also be provided for each lifeguard on duty.

##### Personal Protective Equipment

The operator shall ensure that all staff are provided with appropriate Personal Protective Equipment (PPE) in accordance with Dubai Municipality requirements. OHS Technical Guidelines (TG's) are available at [www.dm.gov.ae](http://www.dm.gov.ae) under the Health and Safety Department.

Operators must note that the use of personal protective equipment does not provide unlimited protection and should be used in conjunction with other risk control measures (e.g., engineering control) and sound safe operating procedures.

Operators shall provide adequate training and instruction in the proper use; testing and fitting of PPE to staff that needs this equipment (also refer to Section 4-15).



Activities that require usage of specific PPE's are provided only to workers who based on medical advice are capable of safely sustaining the extra effort necessary.

All PPE's including emergency response equipment shall be safely stored, checked, maintained, and tested at regular intervals.

#### 4-12 Communication Requirements

The Safe Operating Procedures and EPRP shall clearly define reporting responsibilities internally and externally (e.g., Dubai Municipality, DCAS, etc.) during incidents or emergency situations. Communication

Issue Date: 30/04/2024	OPEN DATA / بيانات مفتوحة	Version #: 3.0
Superseded Issue Date: 20/12/2023		Page 24 of 37

 حكومة دبي GOVERNMENT OF DUBAI	<b>Organization Unit:</b>	<b>Health &amp; Safety Department</b>	الوحدة التنظيمية:	 بلدية دبي Dubai Municipality
	<b>Document title:</b>	Public Swimming Pools Safety Guidelines	اسم الوثيقة:	
	<b>Doc Ref:</b>	DM-HSD-GU81-PSPS2	رمز الوثيقة:	

procedures shall define who will make the contact and when to make it. All swimming pool staff shall be knowledgeable on how and when to contact the concerned UAE government authority.

All swimming pool facilities should have a clearly identifiable telephone wherein relevant contact numbers should be clearly displayed (see Section 4-13, Table 3).

Lifeguards should also be provided with a means of communication with other operation staff during emergencies. This is very important in cases wherein there is a single lifeguard on duty (see Section 4-9, Table 2, Note Item 2). Examples of means of communication are sirens or alarms. Portable “push button” alarm systems shall be considered as practicable.

A public address system (PA) shall be provided in all swimming pool facilities to communicate with the public in emergencies and other general situations. The system shall be regularly checked for efficiency and audibility (refer to Dubai Universal Design Code, UAE Fire and Life Safety Code of Practice).

Lifeguards should know and practice defined systems of communication among themselves (e.g., hand signals, buzzers, or use of whistles).

Operator shall also consider vulnerable pool users such as people of determination (e.g., people with hearing problems), children and the elderly in providing/using types of communication. Use of visual communication with other recommended methods shall be considered.



#### **4-13 Safety Information and Signage Requirements**

##### **Customer/Pool Users Information**

The operator shall ensure that customer/pool user information is available and clearly displayed which includes potential hazards; safety advice; and rules and regulations (e.g., proper use of pool features, dos and don'ts, age restrictions, etc.) while inside the swimming pool facility. This information can be given in different ways such as:

- Safety signage and instructions displayed at reception/entrance, changing areas, poolside and where needed.
- Through the operators' website.
- Leaflet given to the pool users upon arrival.
- Verbal reminders, where necessary, from lifeguards and other operation staff.

Issue Date: 30/04/2024	OPEN DATA / بيانات مفتوحة	Version #: 3.0
Superseded Issue Date: 20/12/2023		Page 25 of 37

 حكومة دبي GOVERNMENT OF DUBAI	<b>Organization Unit:</b>	<b>Health &amp; Safety Department</b>	الوحدة التنظيمية:	 بلدية دبي Dubai Municipality
	<b>Document title:</b>	Public Swimming Pools Safety Guidelines	اسم الوثيقة:	
	<b>Doc Ref:</b>	DM-HSD-GU81-PSPS2	رمز الوثيقة:	

The operator shall also ensure that all parents/adults are informed not to leave accompanied children, people of determination and elderly people (particularly with medical condition) while inside their facility especially during swimming or near the pool.

Swimming pool operators shall also provide information to customers/pool users on the proper use of various personal pool equipment used while swimming such as swimming goggles, snorkels, face masks, fins, floats, rubber rings, play balls, etc. Operators shall prohibit use of any glass equipment and small balls less than 7 mm due to associated risks.

Adequate safety information/signage shall be posted indicating when and where the personal pool equipment is allowed and prohibited for use.

Operators shall exercise caution with the use of electronic gadgets (e.g., DVD players, portable speakers, etc.) and various types of hardwired electronic equipment in swimming pools as these may cause electric shock. The operator may only allow it if the electronic gadget/equipment is designed to be safely used in water (waterproof/splash proof).





### Safety Signage/Instructions



The operator shall ensure to provide adequate, clear, understandable, appropriately located, and visible safety signage/instructions. When and where to provide these shall be identified through the conducted risk assessment. Examples of instances and locations requiring safety signage/instructions are:

- Sudden changes in pool depth wherein it is important to clearly mark the depth of water specifically at shallow and deep ends.
- Areas which are unsafe to swim or to dive.
- Slippery surfaces.
- Near the pool and its equipment.
- Use of equipment (e.g., fins, life ring, etc.).
- Specific pool features/activities (e.g., wave pools, rapids or jet streams, water slides, flumes, tube rides, water cannons, tube rides, pool hoists, spa, hot tub, etc.)
- Controlled/prohibited areas/facilities; etc.

Safety signage/information posted shall be in accordance with the ISO recommended symbols and color scheme (e.g., ISO 3864, ISO 7001, 7010).

The following are examples of pool safety signage/information:

Issue Date: 30/04/2024	 <b>Wear personal flotation device</b>	 <b>No diving</b>	 <b>Caution Water depth less than 1.5 m</b>	 <b>Public rescue life ring</b>	Version #: 3.0
Superseded Issue Date: 20/1/2025					Page 26 of 37

 حكومة دبي GOVERNMENT OF DUBAI	<b>Organization Unit:</b>	<b>Health &amp; Safety Department</b>	الوحدة التنظيمية:	 بلدية دبي Dubai Municipality
	<b>Document title:</b>	Public Swimming Pools Safety Guidelines	اسم الوثيقة:	
	<b>Doc Ref:</b>	DM-HSD-GU81-PSPS2	رمز الوثيقة:	

Safety signage/instructions shall be properly maintained and immediately replaced if damaged, worn out or dilapidated.

Operator shall ensure that no signs are obstructed/covered by towels, clothing, equipment, materials, etc.

The information displayed shall be up to date and accurate. For example, signs should be replaced or updated during changes in legislation, requirements, standards, pool layout, hazards present, etc.

Cardiopulmonary resuscitation (CPR) signage shall be displayed near the swimming pool or attached to the enclosure so that the signage is easily visible to the people who are near or using the pool (see Annex A).

Dubai Government Emergency Contact Numbers as shown below shall be displayed near the swimming pool or attached to the enclosure so that the signage is easily visible.

Table 3: Dubai Government Emergency Contact Numbers

Police	999
Civil Defense	997
Ambulance	998
Dubai Municipality	800900

#### 4-14 Emergency Preparedness and Response Requirements



##### Emergency Preparedness and Response Plan

The operator shall ensure that the Emergency Preparedness and Response Plan (EPRP) shall be properly developed, maintained, and implemented to be able to respond effectively to accidents and other emergencies. The EPRP shall cover all reasonably foreseeable emergencies as identified in risk assessment and shall be commensurate with the nature and magnitude of the risks.

Arrangements for developing Emergency Preparedness and Response Plan shall involve the following:

- Identification of potential incidents and evaluation of its related risks.

Issue Date: 30/04/2024	OPEN DATA / بيانات مفتوحة	Version #: 3.0
Superseded Issue Date: 20/12/2023		Page 27 of 37

 حكومة دبي GOVERNMENT OF DUBAI	<b>Organization Unit:</b>	<b>Health &amp; Safety Department</b>	الوحدة التنظيمية:	 بلدية دبي Dubai Municipality
	<b>Document title:</b>	Public Swimming Pools Safety Guidelines	اسم الوثيقة:	
	<b>Doc Ref:</b>	DM-HSD-GU81-PSPS2	رمز الوثيقة:	

- Development of necessary emergency plans and procedures to address identified incidents and risks.
- Acquisition of appropriate emergency response equipment.
- Conducting training for the staff to properly implement response plans and procedures including proper use of emergency equipment.
- Conduct emergency response drills at least twice a year to evaluate EPRP and to ensure that the competence of staff is maintained.
- Review and update plan as necessary.

The following are some of the examples of emergency situations that shall be included in the EPRP:

- Drowning.
- Rescuing a casualty in the water.
- Missing Person.
- Water contamination.
- Health incidents and injuries (e.g., heart attack, spinal injury, etc.).
- First aid incident incidents.
- Allegation of abuse/assault to child/person.
- Unauthorized entry/access of children/persons to pool and other sensitive facilities/areas (e.g., plant room, chemical storage area, etc.); and
- Specific emergencies as applicable (e.g., escape of toxic gases, chemical burns, structural collapse, etc.).

EPRP shall include reporting procedure of emergency incidents to Dubai Municipality and other competent government authorities.

Emergency equipment shall be properly maintained and inspected at least annually and be readily available as needed.



Ensure that all swimming pool employees understand and are competent in the actions that are to be undertaken during emergencies (e.g., response procedures, specific responsibilities, location of exits, emergency equipment, raising alarm, etc.).

#### **First Aid Provisions**

The operator shall provide a specifically designated DCAS compliant first aid station near the pool area. The location of the first aid station shall be clearly shown in the EPRP. First aid equipment shall include the following:

- Removable curtain or screen to protect the privacy of the person receiving first aid.

Issue Date: 30/04/2024	OPEN DATA / بيانات مفتوحة	Version #: 3.0
Superseded Issue Date: 20/12/2023		Page 28 of 37

 حكومة دبي GOVERNMENT OF DUBAI	<b>Organization Unit:</b>	<b>Health &amp; Safety Department</b>	الوحدة التنظيمية:	 بلدية دبي Dubai Municipality
	<b>Document title:</b>	Public Swimming Pools Safety Guidelines	اسم الوثيقة:	
	<b>Doc Ref:</b>	DM-HSD-GU81-PSPS2	رمز الوثيقة:	

- Medical examination couch with frequently cleaned pillow and blankets.
- Stretcher.
- Hot and cold water.
- Appropriate ventilation.
- A nearby toilet.
- Chairs.
- Spinal board.
- Resuscitation equipment using ordinary air and automated external defibrillator (AED).
- Fully stocked first aid box wherein all items are in usable condition (not expired).

#### ***4-15 Staff Information, Instruction and Training Requirements***

Public swimming pool operators are required to provide health and safety orientation/induction training and other applicable health and safety training for all staff working under their control and management to ensure that all personnel can recognize workplace hazards and its adverse health effects, apply safe operating procedures (SOP's), use of PPE's, awareness to emergency response procedures, etc.



To implement this, the operator shall establish a training program to be delivered periodically to the employees and shall include refresher training based on the risk management approach, industry best practices and to their respective duties and responsibilities to ensure that the personnel skills and knowledge are retained and improved.

Operator shall also ensure to establish a program for staff to practice emergency management, physical fitness, and other skills.

Providing appropriate induction, supervision, instruction, and training is a positive step towards reducing the risk and severity of public and work-related incidents, especially for new employees, or personnel who change their work responsibilities, or for staff who were not around their work for an extended period.

Records of any training including induction and toolbox talks shall be properly kept for at least five (5) years and be made readily available to Dubai Municipality health and safety inspectors and other regulatory agencies for review and demonstrate compliance with pertinent UAE and DM regulations.

Issue Date: 30/04/2024	OPEN DATA / بيانات مفتوحة	Version #: 3.0
Superseded Issue Date: 20/12/2023		Page 29 of 37

 حكومة دبي GOVERNMENT OF DUBAI	<b>Organization Unit:</b>	<b>Health &amp; Safety Department</b>	الوحدة التنظيمية:	 بلدية دبي Dubai Municipality
	<b>Document title:</b>	Public Swimming Pools Safety Guidelines	اسم الوثيقة:	
	<b>Doc Ref:</b>	DM-HSD-GU81-PSPS2	رمز الوثيقة:	

#### 4-16 Water Quality Requirements

Swimming pool water shall be clear (i.e., deepest part of the pool is clearly visible when viewed from the pool deck) and shall be free of floating debris, suspended solids, turbidity, algae, or any such undesirable matter which may affect the health of swimming pool users.

Pool water shall be disinfected, and the parameters as specified in Table 5 and 6 below shall always be maintained. In cases wherein the disinfection level is not within the acceptable range/values, the pool shall be closed until it meets the required parameters.

All water in the swimming pool must be filtered as often as necessary to ensure that a clean and clear water condition is maintained. The total water volume contained in a pool shall be recirculated as specified in Table 4 below:

Table 4: Minimum Recirculation (Turnover) Requirements

Type of Pool	Minimum Recirculation Rate
Swimming pool	Once in every six (6) hours
Wading pool	Once every two (2) hours
Hydrotherapy pool	Once every 1 to 2 hours
Waterslide pool	Once every hour
Spa pool	Once every 30 minutes

The swimming pool shall be equipped with an automatic dosing and monitoring system to ensure that the pH and disinfectant level in the pool water are continuously controlled and monitored within the ranges as specified in Table 5.

Stabilizers (Cyanuric acid and chlorinated cyanurates) shall not be used in any indoor swimming pool that includes spa pool and hydrotherapy pool (both indoor and outdoor).

Water quality shall be tested daily (before use) for pH, chlorine, and temperature levels. Pool water shall also be tested for calcium hardness, alkalinity, saturation index and cyanuric acid for every 15 days. All readings shall be recorded in a logbook.

Pool water shall be tested for microbiological parameters every two months.

Table 5: Pool Water Standard Quality Parameters

Type of Pool	Disinfectant	Pool Water Temp.	pH	Total Alkalinity	Free Chlorine	Cyanuric Acid <sup>1</sup>
	Chlorine	≤ 26°C	7.2 - 7.6	60 - 200 mg/l <sup>2</sup>	Min. 1 - 2 mg/l <sup>3</sup>	30 - 50 mg/l

 حكومة دبي GOVERNMENT OF DUBAI	<b>Organization Unit:</b>	<b>Health &amp; Safety Department</b>	<b>الوحدة التنظيمية:</b>	 بلدية دبي Dubai Municipality
	<b>Document title:</b>	Public Swimming Pools Safety Guidelines	<b>اسم الوثيقة:</b>	
	<b>Doc Ref:</b>	DM-HSD-GU81-PSPS2	<b>رمز الوثيقة:</b>	



Swimming pools, wading pools, and waterslides		26°C - 30°C	7.2 - 7.6	60 - 200 mg/l <sup>2</sup>	Min. 2 - 3 mg/l <sup>3</sup>	30 - 50 mg/l
		> 30°C (Jacuzzi)	7.2 - 7.6	60 - 200 mg/l <sup>2</sup>	Min. 2 - 4 mg/l <sup>3</sup>	30 - 50 mg/l
	Disinfectant	Pool Water Temp.	pH	Total Alkalinity	Bromine	Calcium Hardness and Saturation Index <sup>9</sup>
	Bromine	≤ 26°C	7.2 - 7.8	60 - 200 mg/l <sup>4</sup>	2 mg/l	
> 26°C		7.2 - 7.8	60 - 200 mg/l <sup>4</sup>	4 mg/l		
Hydrotherapy pools	Disinfectant	Pool Water Temp.	pH	Total Alkalinity	Free Chlorine	
	Chlorine	28° - 35°C	7.2 - 7.6	60 - 200 mg/l <sup>2</sup>	Min. 2 mg/l <sup>5</sup>	
	Bromine	28° - 35°C	7.2 - 7.8	60 - 200 mg/l <sup>4</sup>	Min. 4 mg/l <sup>6</sup>	
Spa pools	Disinfectant	Pool Water Temp.	pH	Total Alkalinity	Free Chlorine	
	Chlorine	35° - 37°C	7.2 - 7.6	60 - 200 mg/l	Min. 4 mg/l	
	Bromine	35° - 37°C	7.2 - 7.8	60 - 200 mg/l <sup>4</sup>	Min. 8 mg/l	

**Notes:**

1. Stabilizer (cyanuric acid and chlorinated cyanurates) is not allowed to be used in indoor pools (swimming pool, wading pool, or waterslide) which includes spa pool and hydrotherapy pool (both indoor and outdoor).
2. If disinfectant used is gaseous chlorine the total alkalinity should range from 150 to 200 mg/l.
3. If cyanuric acid is used, minimum free chlorine is 2 mg/l at ≤ 26°C and 4 mg/l at > 26°C. For unstabilized pool water (without cyanuric acid), minimum free chlorine is 1 mg/l at ≤ 26°C and 2 mg/l at > 26°C.
4. If disinfectant used is 1-Bromo-3-chloro-5, 5-dimethylhydantoin (BCDMH) the total alkalinity should range from 150 to 200 mg/l.
5. In cases where the pool is operated at the upper temperature limit and heavy bather load, the recommended free chlorine is at least 4 mg/l.
6. In cases where the pool is operated at the upper temperature limit and heavy bather load, the recommended bromine concentration is at least 8 mg/l.
7. The maximum level for both free chlorine and bromine shall not exceed 10 mg/l.
8. Ultraviolet light plus hydrogen peroxide can only be used as a disinfectant for indoor pools having a maximum capacity of 500,000 liters with the following operating criteria: UV light - ≥ 30,000 μWs/cm<sup>2</sup> (disinfection value), Pool water flow rate - ≤ 150 l/min., Hydrogen peroxide - ≥ 40 mg/l (disinfection value), pH - 7.2 to 7.6, and Total alkalinity - 60 to 200 mg/l.
9. Calcium Hardness shall be between 100 to 500 mg/l and Saturation Index shall be between -0.5 to 0.5. These parameter values are applicable to all types of pools whether indoor and outdoor.

Table 6: Maximum Allowable Microbiological Parameters

Parameter	Acceptable Range
Total Coliforms	0 mpn/100 ml.

 حكومة دبي GOVERNMENT OF DUBAI	<b>Organization Unit:</b>	<b>Health &amp; Safety Department</b>	<b>الوحدة التنظيمية:</b>	 بلدية دبي Dubai Municipality
	<b>Document title:</b>	Public Swimming Pools Safety Guidelines	<b>اسم الوثيقة:</b>	
	<b>Doc Ref:</b>	DM-HSD-GU81-PSPS2	<b>رمز الوثيقة:</b>	

Fecal Coliforms	0 mpn/100 ml.
Heterotrophic Plate Count	1000 cfu/ml.
Pseudomonas Aeruginosa	0 cfu/100 ml.
Fecal Streptococci	0 cfu/100 ml.

#### 4-17 Maintenance Requirements

The operator of public swimming pool shall ensure that competent persons are carrying out regular and correct maintenance of swimming pools, plants, equipment, tools, and related facilities to safeguard the health and safety of staff and customers/pool users. The operator shall also ensure the following:

##### General Maintenance Requirements

The operator shall ensure that all necessary documents for installation, maintenance and repair operations are provided to, trained with, and understood by personnel that will be carrying out the work:

- Work specific safe operating/work procedures.
- Manufacturer's Operations and Maintenance (O&M) Manual/Instructions.
- Permit to Work (e.g., confined space, electrical work, etc.).

Work specific risk assessment shall be prepared to identify the necessary control measures that will be in place.

Work area shall be provided with the necessary arrangements (e.g., lighting, ventilation), appropriate equipment/tools, suitable personal protective equipment, visible safety signage and other risk control measures (as identified in risk assessment) so far as is reasonably practicable to conduct work safely.



The operator shall ensure that all work carried out is in accordance with applicable UAE regulations; DM code of practices and technical guidelines; and industry best practices.

Regular inspections and tests are carried out on all plants and equipment as per manufacturers' instructions. Pipes, filters, and motors shall always be in good working condition.

The swimming pool shall be regularly cleaned. Strainers, filters, pool walls, etc. should be cleaned regularly; and floors and stairs are kept clear, clean, and not slippery.

Damaged parts of the pool shall be immediately repaired or replaced.

Issue Date: 30/04/2024	OPEN DATA / بيانات مفتوحة	Version #: 3.0
Superseded Issue Date: 20/12/2023		Page 32 of 37

 حكومة دبي GOVERNMENT OF DUBAI	<b>Organization Unit:</b>	<b>Health &amp; Safety Department</b>	الوحدة التنظيمية:	 بلدية دبي Dubai Municipality
	<b>Document title:</b>	Public Swimming Pools Safety Guidelines	اسم الوثيقة:	
	<b>Doc Ref:</b>	DM-HSD-GU81-PSPS2	رمز الوثيقة:	

All machines, equipment and tools used for maintenance work and electrical installations shall be properly maintained as per manufacturers' specifications and replaced/removed from service if damaged/not working properly.

Only use appropriate equipment when working near or in water. Consult manufacturers' instructions prior use. Also, refer to DM health and safety Technical Guideline on Electrical Safety at Work available at [www.dm.gov.ae](http://www.dm.gov.ae).

Store, handle and use pool and plant chemicals in accordance with manufacturer's instructions and Safety Data Sheet. The operator shall also refer to the requirements specified in DM Code of Practice for the Management of Dangerous Goods in the Emirate of Dubai.

Emergency eyewash and shower facility and spill kits shall be adequately provided and suitably located near the chemical storage and handling area.

Chemicals shall be stored in a dedicated storage area with a locking device.

### Public Protection Requirements



The operator shall ensure that all suitable safety precautions and provisions are in place to protect the swimming pool customers/pool users who may be present during work activities. Effective arrangements shall be in position to prevent unauthorized entry/access especially by children at worksite (e.g., barricade, fencing/hoarding with controlled entry equipped with lock, empty swimming pools provided with safety net/safety cover).

All access/entry doors of plant rooms, storage areas and facilities not intended for the public shall be provided with a locking device. Key, combination code, or password shall be properly kept by a designated person.

### Shock dosing

Using a shock dose of chlorine as a preventive measure or to correct specific problems may be part of a strategy of proper pool management. Shock dosing is used to control a variety of pathogens and nuisance microorganisms and to destroy organic contaminants and chloramine compounds. Destroying chloramines requires free chlorine levels at least 10 times the level of combined chlorine. As a preventive measure, routine shock dosing (which is practiced in some countries) typically involves raising free chlorine levels to at least 10 mg/l for between 1 and 4 h. Intervention shock dosing for a water quality problem (such as

Issue Date: 30/04/2024	OPEN DATA / بيانات مفتوحة	Version #: 3.0
Superseded Issue Date: 20/12/2023		Page 33 of 37

 حكومة دبي GOVERNMENT OF DUBAI	<b>Organization Unit:</b>	<b>Health &amp; Safety Department</b>	<b>الوحدة التنظيمية:</b>	 بلدية دبي Dubai Municipality
	<b>Document title:</b>	Public Swimming Pools Safety Guidelines	<b>اسم الوثيقة:</b>	
	<b>Doc Ref:</b>	DM-HSD-GU81-PSPS2	<b>رمز الوثيقة:</b>	

an accidental faucal release) may involve raising the free chlorine residual to 20 mg/l for an 8-h period while the pool is empty.

#### **Hazards associated with temperature extremes:**



According to the World Health Organization, the thermal comfort bounds of water range between 26-30 °C. Throughout prolonged periods of moderate physical exertion. The comfortable upper limit of water temperature for recreational immersion varies from individual to individual and seems to depend on psychological rather than physiological considerations.

Body overheating can occur in natural spas and hot tubs, where water temperatures may be above 40 °C. High temperatures can cause drowsiness, which may lead to unconsciousness (especially when associated with alcohol consumption), resulting in drowning. In addition, high temperatures can lead to heat stroke and death. Hence it is recommended that water temperatures in hot tubs be kept below 40 °C.

#### **Pool operators' emergency procedures should include:**

- Containing and controlling incidents to minimize the effects and to limit danger to people, the environment and property.
- Implementing the measures necessary to protect people and the environment.
- a description of the actions which should be taken to control the conditions at events and limit their consequences, including a description of the safety equipment and resources available.
- Arrangements for training staff in the duties they will be expected to perform.
- Arrangements for informing local authorities and emergency service.



Issue Date: 30/04/2024	OPEN DATA / بيانات مفتوحة	Version #: 3.0
Superseded Issue Date: 20/12/2023		Page 34 of 37

 حكومة دبي GOVERNMENT OF DUBAI	<b>Organization Unit:</b>	<b>Health &amp; Safety Department</b>	الوحدة التنظيمية:	 بلدية دبي Dubai Municipality
	<b>Document title:</b>	Public Swimming Pools Safety Guidelines	اسم الوثيقة:	
	<b>Doc Ref:</b>	DM-HSD-GU81-PSPS2	رمز الوثيقة:	

## 5. References



- American Society for Testing and Materials - Standard Performance Specification for Safety Covers and Labelling Requirements for All Covers for Swimming Pools, Spas and Hot Tubs (ASTM F1346-91:2018)
- Australia: Government of Western Australia - Rules for Pools and Spas
- Australia: Government of South Australia - Code of Practice for Public Swimming Pools in South Australia
- Australia: Victoria State Government - Water Quality Guidelines for Public Aquatic Facilities: Managing Public Health Risks
- Australia: Government of South Australia - Standard for the Operation of Swimming Pools and Spa Pools
- Australia: Queensland Government - Guidelines for pool owners and property agents
- British Standard/European Standard - Swimming Pools for Public Use:
  - Part 1 Safety Requirements for Design (BS EN 15288-1:2018); and
  - Part 2 Safety Requirements for Operation (BS EN 15288-2:2018).
- British Standard/European Standard - Swimming Pool Equipment:
  - Part 1 General Safety Requirements and Test Methods (BS EN 13451-1:2011+A1:2016).
  - Part 2 Additional Specific Safety Requirements and Test Methods for Ladders, Stepladders and Handle Bends (BS EN 13451-2:2015).
  - Part 3 Additional Specific Safety Requirements and Test Methods for Inlets and Outlets and Water/Air Based Water Leisure Features (BS EN 13451-3:2011+A3:2016).
  - Part 4 Additional Specific Safety Requirements and Test Methods for Starting Platforms (BS EN 13451-4:2014).
  - Part 5 Additional Specific Safety Requirements and Test Methods for Lane Lines and Dividing Lines (BS EN 13451-5:2014).
  - Part 6 Additional Specific Safety Requirements and Test Methods for Turning Boards (BS EN 13451-6:2001).
  - Part 7 Additional Specific Safety Requirements and Test Methods for Water Polo Goals (BS EN 13451-7:2001).
  - Part 10 Additional Specific Safety Requirements and Test Methods for Diving Platforms, Diving Springboards and Associated Equipment (BS EN 13451-10:2018).
  - Part 11 Additional Specific Safety Requirements and Test Methods for Movable Pool Floors and Moveable Bulkheads (BS EN 13451-11:2014).
- Canada: Government of British Columbia – B.C. Guidelines for Pool Design
- Canada: Government of British Columbia – B.C. Guidelines for Pool Operations
- Ireland: Irish Water Safety - Swimming Pool Safety Guidelines

Issue Date: 30/04/2024	OPEN DATA / بيانات مفتوحة	Version #: 3.0
Superseded Issue Date: 20/12/2023		Page 35 of 37

 حكومة دبي GOVERNMENT OF DUBAI	<b>Organization Unit:</b>	<b>Health &amp; Safety Department</b>	الوحدة التنظيمية:	 بلدية دبي Dubai Municipality
	<b>Document title:</b>	Public Swimming Pools Safety Guidelines	اسم الوثيقة:	
	<b>Doc Ref:</b>	DM-HSD-GU81-PSPS2	رمز الوثيقة:	

- International Organization for Standardization (ISO) - International Standards for Safety Signs and Markings in Workplaces and Public Facilities (ISO 3864)
- International Organization for Standardization (ISO) - Hazard Symbols on Hazard and Safety Signs (ISO 7010)
- International Organization for Standardization (ISO) - Occupational Health and Safety Management Systems (ISO 45001:2018)
- International Organization for Standardization (ISO) - Public Information Symbols (ISO 7001)
- South African National Standard (SANS) - The Safety of Swimming Pools (SANS 10134:2016)
- United Kingdom: Health and Safety Executive (HSE) - Managing Health and Safety in Swimming Pools
- United States Consumer Product Safety Commission - Safety Barrier Guidelines for Residential Pools
- Dubai Municipality - Local Order No. 61 of 1991
- Dubai Municipality - Administrative Order 211 of 1991
- Dubai Municipality - Local Order No. 11 of 2003
- Government of Dubai - Dubai Universal Design Code
- Government of Dubai - Law No. 2 of 2014 Concerning Protection of the Rights of People with Disabilities in the Emirate of Dubai
- Ministry of Interior - UAE Fire and Life Safety Code of Practice
- Ministry of Social Affairs - UAE Federal Law No. 29 of 2006 Concerning the Rights of People with Special Needs
- National Emergency Crisis and Disasters Management Authority - UAE Occupational Health and Safety Management System (OHSMS) National Standard (NCEMA 6000:2016)
- National Swimming Pool Foundation, Alaska, United States of America, <https://tmiaquatics.com/lsi-part-2-the-math/>
- New York State Department of Health, [https://www.health.ny.gov/environmental/emergency/chemical\\_terrorism/chlorine\\_general.htm#:~:text=What%20are%20the%20immediate%20health%20effects%20of%20chlorine%20exposure%3F](https://www.health.ny.gov/environmental/emergency/chemical_terrorism/chlorine_general.htm#:~:text=What%20are%20the%20immediate%20health%20effects%20of%20chlorine%20exposure%3F)
- HSE Health and Safety in Swimming Pools, <https://www.hse.gov.uk/pubns/priced/hsg179.pdf>

Issue Date: 30/04/2024	OPEN DATA / بيانات مفتوحة	Version #: 3.0
Superseded Issue Date: 20/12/2023		Page 36 of 37

 حكومة دبي GOVERNMENT OF DUBAI	<b>Organization Unit:</b>	<b>Health &amp; Safety Department</b>	الوحدة التنظيمية:	 بلدية دبي Dubai Municipality
	<b>Document title:</b>	Public Swimming Pools Safety Guidelines	اسم الوثيقة:	
	<b>Doc Ref:</b>	DM-HSD-GU81-PSPS2	رمز الوثيقة:	

## 6. Suggestions, Comments & Complaints

You can submit suggestions, comments, and complaints via:

1. Unified interactive platform that connects Dubai Government and its customers: The 04 Platform <https://04.gov.ae/>
2. Dubai Municipality - Call Center (24/7): 800900

### ANNEX A: SAMPLE OF CARDIOPULMONARY RESUSCITATION (CPR) SIGNAGE

